



Established 1990

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Warranty Description;

Supply and Installed:

Thermatech Polystyrene mouldings and associated products carry a 5 year warranty of quality when supplied and installed by Thermatech qualified installers only.

Warranty covers;

- Surface coating
- Join system
- Installation

Warranty is only applicable with the following details;

- Substrates must be of sound construction. Failure of this results in no responsibility to Thermatech and its products.
- Thermatech mouldings and associated products are to be painted in-situ within 12 months of installation with a high quality, UV stable, water based membrane paint only and of high quality.
- Dark toned pigmented coloured paints/coatings/membranes applied to all Thermatech products with an LRV rating of more than 40% negates this warranty due to attraction of excessive heat.
- Water proof membranes are to applied to all sun hoods , parapet and associated products exposed to the weather by the builder/owner unless otherwise detailed in quotation prior. Thermatech holds no responsibility for water damage, leaks and de- lamination of our products due to failure of this requirement.
- Water Proof Membranes are to be of Water Based nature only and with quality and performance to be the responsibility of owner/builder when not applied by Thermatech.
- Medium to high movement in the substrate causing excessive demands on the joint system will not be Thermatech's responsibility.

Supplied Materials Only;

Thermatech mouldings and associated products carry a quality warranty of 5 years for the surface coating only providing it is painted within 12 months of installation with an elastomeric, high UV resistant quality water based paint/membrane. If requested, Thermatech will assist and advise by ways of installation guidelines, correct fixing techniques, correct joint patching materials and water proof membranes to give the best possible quality and finish you require. Due to many aspects and potential issues not controllable in the “supply only” of the Thermatech products this warranty does not extend to the following.

This warranty does not cover;

- Installation and fixing materials by others
- Water proofing characteristics
- Non recommended Joint systems materials and sealants
- Ex works transportation and storage
- Materials left in the sun when packaged
- Heat Damage caused by application of dark pigmented paint. Refer to point 3 in supply and installed section.
- Substrate quality

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